

## Course Duration

Part time and full time courses are available. Duration varies from 1 day to 18 months, depending on the qualification.

See individual brochures for more details.

## Facilities

Specifically designed industry training rooms  
Computer room with Internet access  
Coffee and tea making facilities, indoor and outdoor dining  
On-site child care (subject to availability)  
Free on site parking

## Student Support Services

Recognition of Prior Learning (RPL)  
Recognition of Current Competencies (RCC)  
Job seeking support  
Crisis support  
Counselling referral



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Child and Family Care Network Inc Assoc. Inc. Act Reg. No. A0023502D  
ABN 53 094 161 974 RTO Reg No. 3695

## bestchance Training

As a private training provider we are able to offer an individualised approach to learning. Group sizes are small, delivery is appropriate to the students' needs and staff are friendly and supportive. Where possible a "hands on" approach is taken and work placement is a key component of all vocational courses.

Training programs include:

Aged Care, Education Support, Children's Services, Community Information, Computers, and a variety of life skill classes. Mature age students with appropriate knowledge and background may also be eligible for RPL and/or RCC.

**bestchance** activities now encompass special education for children with social/emotional difficulties, training programs, emergency relief for children and families in need, family support services, child care and early intervention programs for young children with learning disabilities.



**Short Courses**  
**Certificates**  
**Diplomas**  
**Industry Training**  
**Professional Development**  
**Recognition of Prior Learning**

This training is delivered with Victorian and Commonwealth Government funding

“empowering people to change their own lives ...”

## Aged Care

### CHC30208 Certificate III in Aged Care

### CHC30308 Certificate III in Home & Community Care

These nationally recognised qualifications are delivered part-time and are aimed at people who wish to work as personal care assistants within aged care facilities or in the community with elderly or disabled persons.

Personal care assistants work in supported accommodation settings such as nursing homes, hostels and day centres, private homes, boarding houses or independent living units providing assistance with physical activities such as bathing, dressing, mobility, grooming and eating. In community settings carers may also assist with personal care, shopping, cooking, home care and other activities involved with daily living and recreation.

## Volunteering

### Community Information Workers

Accredited unit:

CHCCS416A Assess and provide services for clients with complex needs

This course aims to provide formal training for people who are currently working in the field of community information provision. This includes workers in Community Information and Support Centres (CISC or CAB), in both paid and voluntary positions, as well as people who provide information to the community in their capacity as workers in a variety of human services fields.

## Children's Services

### CHC30708 Certificate III in Children's Services

This nationally recognised qualification is delivered part-time and is aimed at people who are working or wish to work with children. This course involves the use of organisational policies, procedures and individual children's profiles to plan activities and provide care to children, facilitating their leisure and play and enabling them to achieve their developmental outcomes.

### CHC50908 Diploma of Children's Services (Early childhood education and care)

This nationally recognised qualification covers workers in children's services who are responsible for planning, implementing and managing programs in early childhood services, in accordance with licensing, accreditation and duty of care requirements. Workers have responsibility for supervision of other staff and volunteers and in most states it is the highest qualification required at director or service manager level for children's service centre based care.

## Education Support

### CHC30808 Certificate III in Education Support

This nationally recognised qualification is aimed at those who wish to increase their understanding of and involvement with children with disabilities.

The course develops strong knowledge and skills about inclusive learning practices for children with disabilities and an understanding about a wide range of disabilities and their impact upon learning and social development.

Participants will become skilled in the practices and processes needed to support the broad development of children with disabilities both academically and emotionally.

## Computers

- Word
- Excel
- Publisher
- Access
- Internet
- Email
- PowerPoint
- Digital Technology

## Recognition of Prior Learning

Students with relevant past experience may be eligible for RPL. Please refer to RPL brochure for further details.

## Our Trainers

- Fully qualified with recent industry experience
- Seek continual enhancement of their skills
- Sensitive to the culture/s of the students

## Design a Program

To further discuss designing a program based on your needs or to suggest any further courses please contact us directly on 8562 5177.